

Thank you for applying for UEFA EURO 2024™ tickets

Due to the high demand, tickets will be allocated by a lottery.

Is this email an indication of the status of my application?

No, this email is not an indication of the status of your application.

When will I know the outcome of my application?

You will be notified via email about the status of your application **by 14 November 2023 at the latest**. In the meantime, you can review your application by clicking [here](#). Please note that changes to your application are no longer possible.

In case of a successful application, how do I pay?

1. You will receive an email inviting you to log in to the UEFA EURO 2024™ Ticket Portal.
2. You will be able to pay using Alipay+, a credit or debit card (Visa or Mastercard).
3. You will have a limited time to make payment. The due date will be defined in the email.

If I am successful, can I exclude tickets that have been allocated to me from the payment?

If you are successful in the lottery, you will have to pay for all the tickets that are allocated to you. This means you will not be able to remove tickets or matches from your order. If you decide not to proceed with payment, the entire application will be cancelled.

Please note that if you are allocated tickets for a particular match, you will always be allocated the full number of tickets that you requested for that match.